

CRMD-HSO WIN WIRE: OSC - ONTARIO SECURITIES COMMISSION



ONTARIO
SECURITIES
COMMISSION

Customer Details	<p>The Ontario Securities Commission (OSC) is an independent Crown corporation that regulates Ontario’s capital markets by making rules that have the force of law and by adopting policies that influence the behaviour of capital markets participants.</p> <p>The OSC exercises its regulatory oversight function through the administration and enforcement of Ontario’s Securities Act and Commodity Futures Act and administration of certain provisions of Ontario’s Business Corporations Act.</p>
Project Type	Dynamics 365 for Customer Service Implementation.
Deal Size	350 Licenses
Industry	Government
Problem Solved	The OSC is looking to implement a ticket management and contact center solution for 12 branches within the organization. Dynamics 365 Customer Service and Omnichannel will streamline customer support tickets by providing all the context needed to resolve issues including the ability to prioritize, track and solve routine tasks.

CRMD-HSO TEAM



Evan Kosmidis

MICROSOFT TEAM



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CRMD-HSO Team	Evan Kosmidis - Senior Sales Lead
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