

## CRMD-HSO WIN WIRE: TVOntario (TVO)

<b>Customer Details</b>	TVO believes in learning how to change lives and change the world. That is why, for close to 50 years, TVO has sparked powerful, life-changing moments of learning, big and small. The company has accomplished its success by supporting Ontario’s transformation of learning inside and outside the classroom through digital technology; and by supporting citizen engagement through in-depth current affairs journalism from an Ontario perspective.
<b>Project Type</b>	Dynamics 365 Customer Service & Genius SIS integration
<b>Industry</b>	Media
<b>Deal Users</b>	10 Users
<b>Problem Solved</b>	TVO was implementing a customer service call center solution and tasked CRMD-HSO with building the integration between Dynamics 365 Customer Service and their Genius Student Information System.
<b>Solution Sold</b>	CRMD-HSO Integration Services

<b>CRMD-HSO Team</b>	Evan Kosmidis - Senior Sales Lead
<b>Microsoft Team</b>	Dan Mennie - Microsoft Business Applications Channel Leader



### CRMD-HSO TEAM



**Evan Kosmidis**

### MICROSOFT TEAM



**Dan Mennie**

