



CRMD-HSO WIN WIRE: Accessibility Professionals

Customer Details	Accessibility Professionals helps cater to mobility challenges around the common household for the elderly.
Project Type	Call Center Solution, with Customer Service and Sales with integration to telephony and ERP
Industry	Non-profit
Licensing	32,500 annual licensing
Problem Solved	Prior to working with HSO, Accessibility Professionals unfortunately have the inability to go-live because of an integration with 3 rd party integrator and did not have their business benefit objectives met. HSO came in to save the implementation and has gone live with a Call Center Solution and an integration to telephony.
Solution Sold	Dynamics Customer Service, Dynamics Sales

CRMD-HSO TEAM



Eric Garnham

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